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BEFORE THE
PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
DOCKET NOS. 2000-350-C and 2010-337-C

Application of Genesis
Telecommunications Company, LLC for
Authority to Provide Local Exchange
Telecommunications Services
and
Petition of the Office of Regulatory Staff
for Commission to Order a Rule to Show
Cause as to Why the Certificates of
Public Convenience and Necessity for
Certain Providers of
Telecommunications Services Should
Not Be Revoked for Failure to File USF
Reports

**SUPPLEMENTAL TESTIMONY OF
JOHN LAWRENCE**

1 **Q. PLEASE STATE YOUR NAME, TITLE, AND BUSINESS ADDRESS.**

2 A. My name is John Lawrence and I am the president of Genesis
3 Telecommunications, LLC. My business address is 211 Main Street, Greenwood,
4 SC, 29649.

5
6 **Q. DID YOU PREVIOUSLY FILE DIRECT TESTIMONY ON BEHALF OF**
7 **GENESIS?**

8 A. Yes I did.

9
10 **Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?**

11 A. The purpose of this rebuttal testimony is to respond to the Direct Testimony of
12 Dawn Hipp filed on behalf of the South Carolina Office of Regulatory Staff.

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1 **Q. WHAT DIFFICULTIES HAS GENESIS ENCOUNTERED IN THE PAST**
2 **WITH CERTAIN COMMISSION FILINGS?**

3 A. Genesis has encountered some difficulty in the past with certain filings. Genesis is
4 working on bringing current the reports required by the Commission, and is
5 implementing changes to make sure that its filing requirements are met in the
6 future. In the past, certain information was only available to one person in the
7 company, Ken Jefferson. Mr. Jefferson has been unable to work due to medical
8 problems for quite some time now, and Genesis realizes the importance of having
9 this information available to more people. Mr. Jefferson's job duties have been
10 reassigned now, but it is taking longer than Genesis had hoped to get all the
11 information required.

12
13 **Q. WHAT REPORTS IS GENESIS CURRENTLY PREPARING TO FILE?**

14 A. Genesis is preparing the Annual Report and Gross Receipts Report referenced by
15 Ms. Hipp's testimony, and these reports will be filed shortly.

16
17 **Q. PLEASE DISCUSS GENESIS' TARIFF.**

18 A. After Genesis was initially certified in South Carolina, a tariff was filed. It is
19 Genesis' understanding that this tariff was removed from the DMS and E-Tariff
20 System when Genesis' certificate was revoked. Genesis will obtain this tariff,
21 make any needed changes, and re-file if necessary.

22

1 **Q. WHAT OTHER REPORTS HAS GENESIS RECENTLY BEEN MADE**
2 **AWARE OF THAT MUST BE ROUTINELY FILED?**

3 A. Genesis provided an initial response to the CRCR request that was due February
4 18th, and will provide additional responsive information. This is the only request
5 that Genesis was aware of that was due on February 18th. Furthermore, Genesis
6 was unaware of the requirement to file Service Quality Reports and as such has
7 not filed them. This proceeding is this first time I have been made aware of this
8 requirement. Genesis will be filing these reports in the future.

9

10 **Q. WHAT IS YOUR RESPONSE TO MS. HIPPI'S TESTIMONY**
11 **REGARDING NOTICES OF DISCONNECTION?**

12 A. Genesis has not been disconnected and therefore should not have to notify
13 customers of termination. Also, Genesis has informed the ORS that it does not
14 have any carrier freezes in place. These notices sent to the ORS have all been sent
15 by CenturyLink, formerly Embarq, and have been the results of billing disputes,
16 misapplied payments, or misunderstandings. All Genesis' accounts with
17 CenturyLink are current and paid in full, with the exception of one account with
18 CenturyLink for which Genesis made a payment arrangement. Genesis cares
19 deeply about its customers and would not let a disconnection occur.

20

21 **Q. WHAT IS YOUR RESPONSE TO THE ORS' RECOMMENDATION**
22 **THAT GENESIS' CERTIFICATE BE PERMANENTLY REVOKED?**

1 A. Genesis is currently serving over 100 loyal businesses in our area, many of whom
2 have been customers since Genesis started offering service. Genesis has never had
3 an unresolved customer complaint in the years that we have offered our services.
4 Genesis offers unique solutions that provide the customer with an exceptional
5 service that is also affordable. Genesis does not know any other LEC or CLEC
6 that could provide these specialized services in our area, and it would be a great
7 disservice to our customers if we were to stop providing service. If Genesis were
8 not able to continue operations, businesses in the area would lose hundreds of
9 thousands of dollars in revenue. Genesis prides itself in being able to offer
10 enterprise grade services and support at a cost that our community can afford.

11

12 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

13 A. Yes it does.

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Providers of Telecommunications Services)
Should Not Be Revoked for Failure to File)
USF Reports)

CERTIFICATE OF SERVICE

This is to certify that I have caused to be served this day, one (1) copy of the **Rebuttal Testimony of John Lawrence** by placing a copy of same in the care and custody of the United States Postal Service (unless otherwise specified), with proper first-class postage affixed hereto and addressed as follows:

VIA ELECTRONIC MAIL SERVICE

C. Lessie Hammonds, Esquire
Office of Regulatory Staff
Legal Department
PO Box 11263
Columbia SC 29211

s/ Carol Roof
Carol Roof, Paralegal

June 22, 2011
Columbia, South Carolina